





**Upendra Bhatt**Managing Director



Pawan Mehra Managing Director

It gives us great pleasure to present our 8<sup>th</sup> annual Sustainability Action Report. In our journey that began 12 years ago, we have been creating and supporting a path towards low-carbon economies at a local, regional, and global scale. In FY 2021-22, we progressed the agenda of mainstreaming sustainability.

Even though the threats of a global recession loom, the Sustainability Transition underway is only growing and driving capital creation for the next decade at least.

By the time we hit 2030, we will have a far greener energy infrastructure, cleaner modes of transport, and would have a price on air, water and biodiversity.

Through 2022, we saw several moves in that direction gain momentum and the cKinetics team has been fortunate to work with our clients to future-proof their plans.

We supported our clients around four broad areas:

- 1. Enabling climate finance and green capital
- 2. Modeling and forecasting (emissions and prices) in carbon markets
- 3. Strengthening global sustainable supply chains of tomorrow
- 4. Rolling out clean energy infrastructure

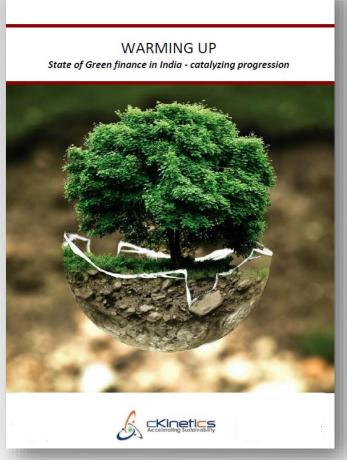
2023 is poised to be a year of change with 'One Earth, One Family, One Future' as the guiding theme for India's G20 presidency.

Coupled with progress expected at G20, COP28 in Dubai is expected to provide a major fillip to formulating an equitable global order appropriately addressing the concerns of global south. We believe our work would continue to feed into enabling actions and fructifying such policy endeavors.

We are excited about exploring new opportunities in this domain and ready to bring our vision of a sustainable world for all to fruition.



# Our principle of 'Always Be Creating Value' forms an integral component of our work philosophy driving us to consistently create socio-economic and environmental value for all stakeholders









**USD 150 million** *financing facilitated* 



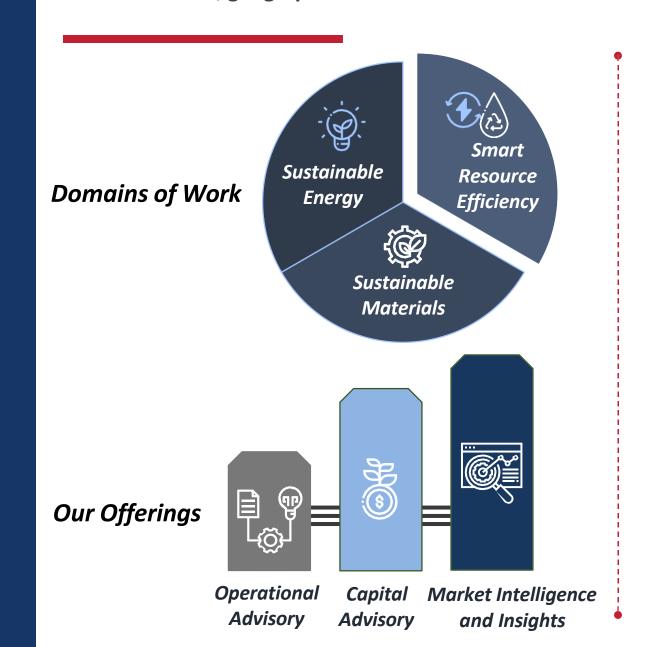
**7,000+ CO2e tonnes** *GHG emissions mitigation enabled* 



**196 Mn liters** *Fresh water saved* 

At cKinetics, our effort is to take sustainability beyond engagements and customer benefits.

### Our work areas, geographies and industries we serve





Hubs

**Operational presence** 



## Smart management of resources and high efficiency in production and operational systems of industries is one of the core focuses of our business

In 2021-22, we continued to expand our work of mapping resource use and providing solutions to accelerate resource efficiency in major industries, including textile, footwear, and global apparel retail in India and Vietnam.

In these industries our impact with respect to resource savings in energy (fuel), electricity, and chemicals use has been significant.

Additionally, we worked with financiers and industrial ecopark developers in Vietnam to implement technical guidelines for wastewater recycling.

We also supported the SME sector in India, specifically clusters in the energy-intensive **foundry**, **forging**, **ceramic**, **and steel re-rolling** industries, in their transition to energy efficient operations with a customised tool created to assess greenhouse gas emissions and energy efficiency of these sectors.

## Enabling water reduction and decarbonization goals a reality for corporates:

cKinetics continues to work with several global clients in implementing their Sustainability goals. These engagements span the supplychains and involve a mix of strategy design, operations and communications.

#### Tools and guidebooks for supply chain:

Through 2022, our Sustainable Industries practice developed several tools for our clients, that would enable them to promote best-practices in their large supplier base as well as help them track their actions. We also created a best-practices Environmental and Social (E&S) guidebook for a conglomerate that harmonized their numerous policies.

### Comprehensive resource planning:

We continued our programmatic work in the Textile supply chain in South-East Asia in 2022. The work is focused on evolving climate smart manufacturing models with thrust on waste management and 100% waste recycling in addition to intensifying resource efficiency and sustainable material integration in global value chains

# Renewable energy generation is essential for achieving carbon neutral growth and ensuring economies generate high socio-economic returns on investments in low-carbon pathways

Our work in the renewable energy sector in 2021-22 was focused on programmatic development and implementation support for several projects across sub-sectors such as solar PV rooftops, solar pumps, solarisation of telecom towers as also mini- grids. Geographically, we supported projects across India, Vietnam and Tanzania besides India.

This enabled a three-fold impact:

- Greater scale in distributed solar sector
- > Accelerated private sector capital infusion in the sector
- > Larger lending exposure in untapped MSME sector

We are the partner-of-choice for enabling new product rollout of international DFI driven financing lines in these geographies. As a result, we have been engaged in catalysing solar PV based capacity addition for a variety of end-use applications.

#### Distributed renewable energy (DRE) leadership:

Our New Energy Infrastructure team continued to be sought after by clients as a DRE specialist - through this past year, we have enabled 2 large scale-ups in mini-grid space; design of a portfolio preparation facility targeted at the PURE (Productive Use of Renewable Energy) segments; evolving a pilot program on green hydrogen in hard to abate iron and steel sectors; and assisting launch of 2 electric charging infra businesses.

Making clean cooling a reality for small holder farmers and service entities operating at the first mile:

cKinetics has been working with several global catalysts in developing programmatic interventions in the clean cooling sector. These engagements span the F&V value chain and involve a mix of strategy design, operations and communication.



# Sustainability-oriented financial systems and frameworks are another key aspect of our solution-driven approach

There exists a need for creating an enabling environment for large-scale **financing in low-carbon sectors** (renewable energy, green mobility, energy efficient equipment, etc.) by catalysing private sector investment in sustainable production business models and clean production practices.

In 2021-22, we supported domestic initiatives for DRE financing in India by designing financial debt products that meet the needs of project undertakers.

Ongoing initiatives targeting green investment entail creation of a comprehensive **taxonomy of 'green' finance** that identifies investment areas and climate-change mitigation potential of each intervention. This is expected to plug a crucial knowledge gap for private sector investors in the low-carbon domain in India.

An aligned area of work is the development of a framework that differentiates between climate/green finance and ESG-driven finance while simultaneously **identifying pathways to attract international capital** for sustainable and responsible investing.

### Mobilizing Private Climate Financing in Emerging Markets:

cKinetics has been a core partner to global DFIs and domestic financiers in evolving blended finance instruments to upscale investment flows into emerging sectors such as Distributed Renewables and Electric Mobility.

### **Green Finance Leadership Collaborative:**

Building off our work in evolving a Green Taxonomy for India, our teams have been working with leading institutions in the investment and banking sectors to develop a voluntary collective to lead the green integration into the financial and capital markets.

### **India Corporate Climate Action Data (ICCAD):**

cKinetics has been working with partners to develop an online information platform with dashboards, indices, and trackers; that covers actions of the largest listed Indian corporates related to climate action. ICCAD aims to make information accessible to investors, analysts, rating agencies and corporates; and enable them to explore more variables to explore and analyze.



# Our solution-based approach creates long-term value for our stakeholders – platforms, tools and frameworks that can be leveraged over the long term to generate sustained impact

We **re-branded from CaliforniaCarbon.info to cCarbon.info** to emphasize our global outlook as <u>cKinetics' carbon team</u>. Complementing this brand change, we have launched multiple product updates and also a new-and-improved website and markets platform - primary focus has been to revolutionize our users' experience.

We are expanding our coverage across new regions - Europe, China, India and beyond. In addition, our work is increasingly focused on looking at new carbon asset opportunities – be it in biodiversity or carbon-based equity.

## Coverage across carbon markets and clean fuels markets

Our compliance market coverage has increased to now envelop all major carbon pricing programs across North America and soon will be launching Europe as well. These markets continue to grow as several new jurisdictions adopt carbon pricing.

### **Voluntary Offset Markets**

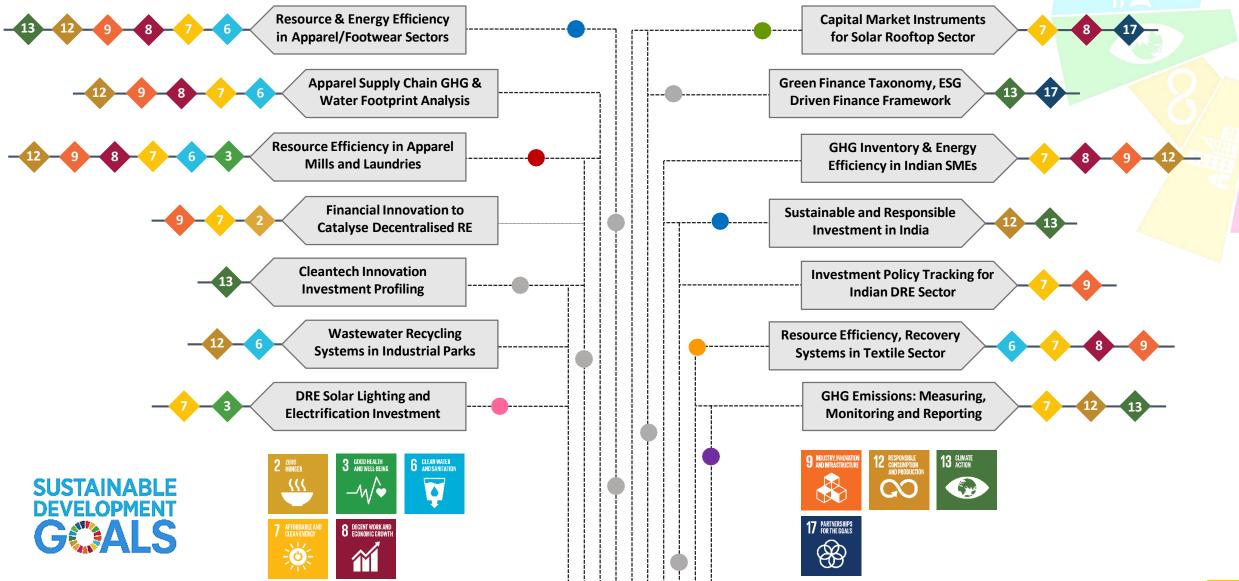
We led the research in the sector and accurately predicted the corrections in the voluntary carbon market bubble in the beginning of the yea. Our summary view on the fundamentals can be seen in our most recent report.

### **Compliance Offsets markets**

Our teams have been closely tracking the development of Article6 credits and also of newer jurisdictions like Washington State



At cKinetics, we are committed to propagating the global 2030 Agenda for Sustainable Development. Our work and business strategy in 2021-22 have been geared towards meeting various targets within the 17 Sustainable Development Goals (SDGs)





## RESPONSIBILITY

## REPORT

This section presents disclosures as per Business Responsibility Report (BRR) requirements. The framework presents indicators developed from the 9 core principles of the National Guidelines on Responsible Business Conduct (NGRBC) that were announced by the Indian Ministry of Corporate Affairs in 2018. While cKinetics does not face a mandate in disclosing a BRR, we are eager to engage with, and promote, this initiative both within our own operations and those of our clients.

### **Section A: General Disclosures**

- 1. Name of the Company: cKinetics
- 2. Year of Registration: 2010
- 3. Corporate Identity Number (CIN) of the Company (if applicable): U74140DL2010PTC197656
- 4. Corporate address, telephone, email and website: See back page
- 5. Sector(s) that the business is engaged in (industrial activity code): N/A
- 6. Goods manufactured/services provided (top three by revenue):
- 7. Brands (top five by respective share of market) owned and percentage of revenue contributed: cKinetics, cCarbon, Sustainability Outlook, Parivartan Awards, Sustainable Business Leadership Forum
- 8. Location of plants (in case of manufacturing businesses)
  - a) National (Districts and states top five by employee strength): N/A
  - b) International (Country top three by employee strength): N/A
- 9. Location of major offices (in case of service businesses)
  - a) National (Districts and states top five by employee strength): New Delhi
  - **b)** International (Country top three by employee strength): India, United States

- 10. Number of permanent employees: 38
- 11. Contractual employees (seasonal, non-seasonal): 4
- 12. Temporary employees: 2
- 13. Percentage of women:
  - a) On the Governance structure: 0%
  - b) In top management, i.e. business and function heads: 33%
- **14. Names of subsidiary/associate companies:** cKinetics Inc., cKinetics Accelerator Trust, cKers Finance
- 15. Details of Trust/Society/Section 8 company to further its CSR agenda
  - a) Names: N/A
  - b) Organisation form (Trust, Society, Company) and year of establishment: N/A
  - c) Main objects/purpose: N/A
  - d) Amounts and sources of funds received in the reporting year: N/A
- 10. Contact details of Nodal Officer for this report (name, designation, email id, phone number): Upendra Bhatt, Managing Director,

contact@ckinetics.com, + 91.11.4050.7277

## Section B: Management and Process Disclosures

Disclosure Questions	P1	P2	P3	P4	P5	P6	P7	P8	P9
Policy and management processes									
1. Names of the policy/policies that covers each Principle	Υ	NA	Y	Y	NA	Υ	NA	NA	NA
2. Core elements related to the Principle that the policy/policies cover	Υ	NA	Y	Y	NA	Y	NA	NA	NA
3. Policy/policies relating to each principle that has been translated into guidelines and procedures	Y	NA	Y	Y	NA	Y	NA	NA	NA
4. Extent to which manpower, planning and financial resources have been allocated for the implementation of the policy/policies relating to each Principle	Y	NA	Y	Y	NA	Y	NA	NA	NA
5. National and International codes and standards adopted mapped to various principles	Y	NA	Y	Y	NA	Y	NA	NA	NA
Governance, leadership and oversight									
6. Names of the above polices that have been approved by the Board/top management	<ol> <li>HacK (How to at cKinetics) is an internal document that defined our expectations and commitments regarding the teams' alignment with our mission and vision to create positive impact.</li> <li>Code of Conduct (covering Human Rights, Labour and Anti-Corruption)</li> </ol>					itments			
7. Name of the specified committee(s) of the Board/Director/Officer and processes to oversee the implementation of the policy/policies	<ol> <li>Executive directors of the company are directly responsible for oversight of the policies.</li> <li>Quarterly meetings are conducted wherein feedback from employees is actively incorporated into the company's policies and strategies. We continuously provide opportunities, through training and access to industry conferences for our workforce in order to grow intellectually and professionally.</li> </ol>								

## Section B: Management and Process Disclosures

Disclosure Questions	P1	P2	Р3	P4	P5	Р6	Р7	P8	P9
Governance, leadership and oversight									
8. The process for board/top management to review performance against the above polices and incorporating inputs (100 words)		Bi-annual and annual reviews are conducted on adherence to the policies with relevant stakeholders like clients and employees with feedback incorporated into policy review/Updation.				ders like			
9. Process for board/top management to review compliance with statutory requirements of relevance to the Principles and rectify any non compliances (100 words)	Compliance is addressed by the administration and the finance functions which provide regular updates to the top management on the compliance and the statutory requirements based on defined monthly processes. In addition, the company has a formal internal audit function undertaken by a 3 <sup>rd</sup> party that cross-checks these matters.		ily						
10. Frequency of the reviews of the business' alignment with the Principle and Core Elements conducted by the board/top management	Annual								
Stakeholder Engagement									
11 Description of the process to identify your business's key stakeholders (100 words)	The company has completed partial mapping of its stakeholders. Stakeholders are identified based of management's understanding; there is presently no formal process to identify stakeholders.		d on the						
12. Description of the process to engage with your stakeholders on the Principles (100 words)	There is pre	esently no fo	rmal process	s to identify	stakeholders				
13. Description of the processes to identify groups that are vulnerable an marginalized stakeholders (100 words)			rmal process SR budget (2					s. However, t nity.	the
14. Description of the processes to identify issues related to inclusion and impact of adopting the Principles on vulnerable and marginalized stakeholders (100 words)	N/A								

## Section B: Management and Process Disclosures

Disclosure Questions	P1	P2	Р3	P4	P5	P6	P7	P8	P9
Communications									
15. Description of process to communicate to stakeholders, the impact of your policies, procedures, decisions and performance that impact them (100 words)	The company publishes the annual Sustainability Action Report (SAR) which is widely disseminated to employees, customers, and the wider community that has chosen to engage with it.				ed to				
16. Description of how the business communicates the results of stakeholder engagement in the public domain (100 words)	The company does not have a formal process for stakeholder engagement. Engagement during the year is conducted through meetings, discussions, and participation in industry forums/conferences.				ne year is				
17. Description of the process of communicating performance against these Guidelines to relevant stakeholders (100 words)	The BRR is made part of the Sustainability Action Report and widely disseminated.								
18. Note on how disclosures and reporting helped in improving business performance/strategy (50 words)	A key component of our business strategy of our company is relevant and timely feedback on our disclosures and reports from stakeholders. This helps us improve our business model and enhance services in line with the needs of our clients and the communities we engage with.								

Essential Indicators	Leadership Indicators
Principle 1	
1. Month/year of last review by Governance structure/top management of performance of the business across the Principles and Core Elements of the Guidelines: June 20229	<ul> <li>1. % coverage of all employees by awareness programmes for the Guidelines,</li> <li>a) in reporting year: 100%</li> <li>b) Total to date: 100%</li> </ul>
<ul> <li>2. % coverage of leadership team by awareness programmes on the Guidelines</li> <li>a) in reporting year: 100%</li> <li>b) Total to date: 100%</li> </ul>	2. % of suppliers and distributors (by value) covered by social and environmental audits: N/A
<ul> <li>3. % of suppliers and distributors (by value), in the year:</li> <li>a) Covered by awareness programmes for the Guidelines: N/A</li> <li>b) Had responsible/suitable business policies in place: N/A</li> </ul>	3. Was report on responsible business conduct, made in the year  a) As per mandatory/global reporting standards: N/A  b) Assured by a third party: N/A
4. Number of meetings/dialogues with minority shareholders that were organised in the year: N/A	4. Details of non-disputed fines/penalties imposed on your business by regulatory and judicial institutions in the year available in public domain: N/A
<b>5. Number of complaints received on any aspect of the NGRBC in the year</b> : No complaints have been received during the year	5. Provide examples (up to three) of corrective action taken on the above fines/penalties imposed: N/A
6. Number of above complaints pending resolution at close of year: N/A	6. Provide examples (up to three) of corrective action taken on complaints/cases of corruption and conflicts of interest to prevent recurrence: No complaints/cases on corruption or conflicts of interest were received during the year.

Essential Indicators	Leadership Indicators
Principle 1	
7. Value of non-disputed fines/penalties imposed on your business by regulatory and judicial institutions in the year: N/A	
8. Number of complaints / cases of corruption and conflicts of interest that were registered in the year: None	
9. Details of unmet obligations (fiscal, social, etc.) arising out of any benefits or concessions provided by the central, state, or local governments (100 words): N/A	
Principle 2	
<ul> <li>1. List top three goods /services (revenue in the year) which incorporate environmental and social concerns, risks, and/or opportunities in their design:</li> <li>cKinetics' practice areas: Sustainable Energy, Resource Management and Efficiency (RME), Sustainable Finance; and Carbon Markets</li> <li>Sustainability Outlook is a market intelligence platform incubated by cKinetics to advance the mainstream conversation around resource conservation and risk mitigation issues</li> <li>Sustainable Business Leadership Forum (SBLF) - India's leading market development platform which equips organizations, managers and industry stakeholders on the 'how' of sustainability through a unique programmatic approach comprising of round the year programs and 'on-ground industry oriented' work</li> </ul>	<ol> <li>For goods and services incorporated environmental and social concerns, give details of         <ul> <li>Resource use (energy, water, raw material) per unit produced in the year: Details of resource use are given on pg. 19</li> <li>Reduction in resource use covering sourcing, production, and distribution in the year: Our GHG inventory (pg. 19) covers resource use and emissions attributable to cKinetics during the year 2021-22</li> <li>Sustainability standards/codes/labels adhered to: Principles of the UN Global Compact</li> <li>Product life cycle assessment completed: N/A</li> </ul> </li> </ol>
2. Details of investments in specific technologies to improve the environmental and social impacts (top three by value): N/A	2. Information on the impacts of your products across the value chain: N/A

Essential Indicators	Leadership Indicators
Principle 2	
3. % of input material and services (by value), in the year, sourced from suppliers adhering to internal or external sustainability standards/codes/policies/labels: Not tracked	3. Provide examples (up to three) on how the feedback received from stakeholders is used for improvements: N/A
4. % of total raw material consumed in the year (by value) that consisted of material that was recycled or reused (provide details in 50 words): >25%; Reduce and reuse initiatives for paper products are an ongoing campaign in the company.	
5. Describe the process in place to safely collect, reuse, recycle and dispose of your products at end-of-life (100 words): N/A	
Principle 3	
Complaints received on cases arising out of discrimination: No complaints received during the year.	1. Categories of employees (list up to three) supported by affirmative action, and has there been any change from the previous year: N/A
2. Number of the above complaints pending resolution at end of the year: N/A	2. % of permanent employees that are linked to any standing platform/association: N/A
3. % of permanent employees who are members the employee association(s) recognised by the management: None	3. % of children identified as employed in your establishments/value chain that have been remedied: No such individuals present in our establishments/value chain

Essential Indicators	Leadership Indicators
Principle 3	
<ul> <li>4. % of your establishments/value chain has been audited in the year for</li> <li>a) Child labour: N/A</li> <li>b) Forced/involuntary labour: N/A</li> </ul>	4. % of forced/involuntary labour identified in your establishments/supply chain remediated: N/A
5. % of total raw material consumed in the year (by value) that consisted of material that was recycled or reused (provide details in 50 words): >25%; Reduce and reuse initiatives for paper products are an ongoing campaign in the company.	5. % of your suppliers (by value) that paid minimum wages to their employees last year: N/A
6. Number of cases of forced labour/involuntary labour identified to date: None	<b>6. Examples of steps taken (up to three) to prevent adverse consequences to the complainant in the case of harassment cases:</b> No such complaints were received during the year.
7. % of employees that were paid above the legal minimum wage in the last year: 100%	7. % of supply chain partners (by value) that were assessed for adherence to health and safety practices: N/A
8. Ratio of the highest salary paid to the lowest salary paid amongst your permanent employees: 10:1	8. % of accident-affected persons integrated back into employment: N/A
9. Number of cases of delay in payment of wages during the year: None	9. Describe the work-life balance issues (up to three) brought up by employees (100 words):  No such issues were brought up with management.
10. Number of complaints related to harassment to date: None	10. Examples (up to three) of identified work-life balance topics that have been implemented: None in the reporting period.

Essential Indicators	Leadership Indicators
Principle 3	
<ul> <li>11. Number of the following that occurred during the year</li> <li>a) Accidents at the workplace: None</li> <li>b) Fatalities caused: None</li> <li>c) Disability caused: None</li> </ul>	
12. % of employees (all categories) trained on health and safety issues and measures: 0%	
<ul><li>13. % of employees provided training and skill upgradation</li><li>a) in the year: 80%</li><li>b) Total to date: 84% engaged in Learning and Development sessions</li></ul>	
Principle 4	
List stakeholder groups that have been identified as key to your business: Customers, Vendors, Investors, and Employees	1. Frequency of engagement with each stakeholder group: A formal process is in place only with employees where weekly, quarterly and six-monthly engagement is structured. There is no formal process with other stakeholders.
2. Positions/departments/functions responsible for engagement with each stakeholder category identified above: Top management and senior management	2. Examples (up to three) of how the business has incorporated inputs from stakeholders:  Based on employee feedback, the company has created formal L&D processes and also enhanced the communication tools for engagement.
3. Number of stakeholder groups that were formally engaged on environment and social issues in the last year: Customers and Employees	3. List of the vulnerable and marginalised groups in each stakeholder group: Vulnerable and marginalised groups are not presently a material stakeholder.

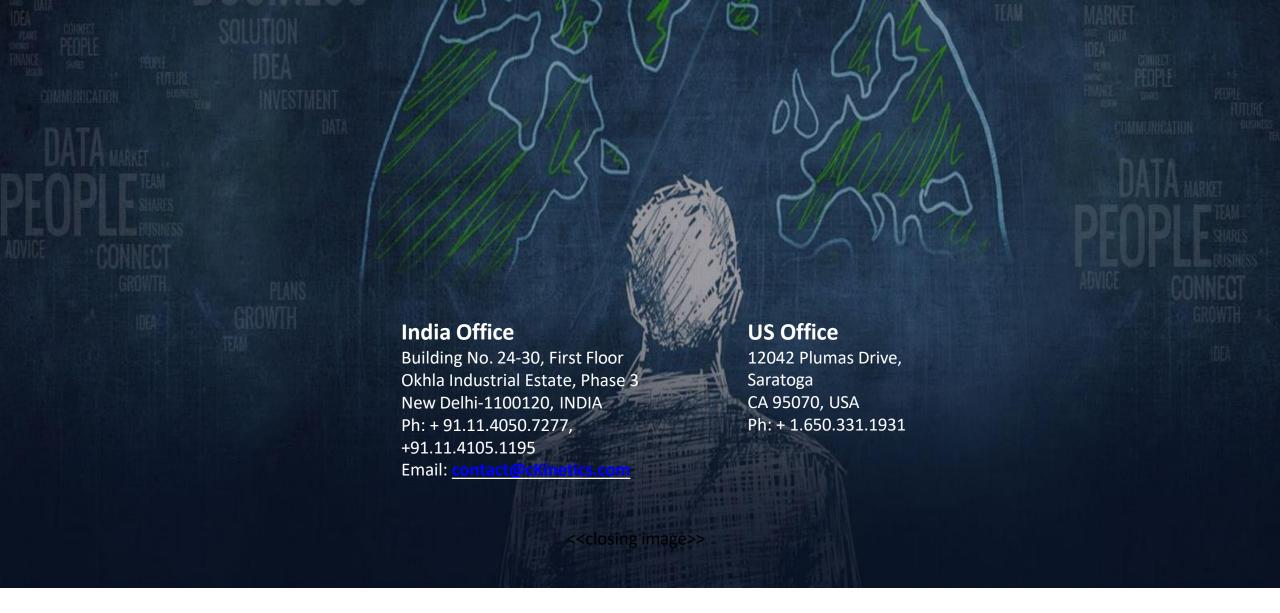
Essential Indicators	Leadership Indicators
Principle 4	
4. % of input material and services (by value), in the year, that were procured from local and small vendors/producers: Not tracked	4. Examples of decisions and actions taken by the business to address the interests of vulnerable/marginalized groups: We partnered with the Concern India Foundation to support education, health and community development, and Nature Mates Nature Club to support ecological restoration of Sundarbans as part of our CSR Initiatives.
Principle 5	
<ul> <li>1. % of employees that have been provided training on human rights issues</li> <li>a) In the year: 100%</li> <li>b) Total to date: 100%</li> </ul>	1. % of contractual employees that have been made aware/provided training on human rights issues a) In the year: N/A b) Total to date: N/A
2. Employee categories that are covered by the human rights policies of the business: All employee categories are covered – Permanent, Contractual, and Casual.	2. External stakeholder groups and representatives that are covered by the human rights policies of the business: N/A
3. Number of business agreements and contracts with third party partners that were reviewed in the year, to avoid complicity with adverse human rights impacts in the previous year: N/A	3. Stakeholder groups that have been made aware of the grievance mechanisms for human rights issues  a) During the year: N/A  b) Total to date: N/A
4. Stakeholder groups governed by the grievance committee for human rights issues: N/A	4. List (up to three) corrective actions taken to eliminate complicity with adverse human rights impacts in the last year: N/A
5. Number of stakeholders that reported human rights related grievances and/or complaints: None	5. Provide (up to two) examples of a business process being modified/introduced as a result of addressing human rights grievances/complaints: N/A

Essential Indicators	Leadership Indicators
Principle 5	
	6. Provide details of the scope and coverage of any human rights due-diligence conducted during the year: N/A
Principle 6	
Material risks of potential or actual adverse impacts upon the environment and communities by the business: None	1. Information on environmental impact assessments undertaken in the year: N/A
2. Good practices (up to three) in reduction, recycling, and reuse initiatives that contributed to lowering the adverse environmental footprint of your business activities: Waste segregation on-premises; paper reduction/reuse initiatives; encouraging use of public transport for employee commute	<ul> <li>2. Risk management strategies and measures for each material environmental risk identified for the business</li> <li>a) Details of measures (100 words): The company does not have material environmental risks. However, other organisations are actively engaged to address their environmental risks.</li> <li>b) Targets and achievement values: N/A</li> </ul>
3. Examples of any collective action by your business with other businesses/NGOs/government agencies/international partners/ development institutions undertaken to address any of the environmental risks opportunities identified above: N/A	3. Details of your specific contribution to India's Nationally Determined Contributions (submitted at UNFCCC COP21 in 2015): RE capacity enabled – 64 MW. We improved resource efficiency in industrial facilities details of which are presented in this report.
4. Details of any adverse orders in respect of any show cause/legal notices from CPCB/NGT/SPCB received during the year: N/A	4. New businesses/products/services created to address the material environment risks identified  a) Information on businesses created (100 words): N/A  b) % of revenue contributed by these: N/A
	5. Details of good practices cited in reduction, recycling, and reuse initiatives benchmarked against industry best practice (100 words): N/A

Essential Indicators	Leadership Indicators
Principle 7	
1. Review public policy advocacy positions by the governance structure for consistency with Principles of these Guidelines: N/A	1. The public policy positions available in the public domain: None
2. Names of trade and industry chambers and associations that you are a member/affiliate of: UN Global Compact, Alliance for an Energy Efficient Economy (AEEE), Sustainable Business Leadership Forum (SBLF)	2. Examples (up to three) of any policy changes in the past year as a result of your advocacy efforts: N/A
3. Details of any adverse orders received from regulatory authorities for anti-competitive conduct by your business: N/A	3. Details of corrective action for anti-competitive conduct: N/A
4. Monetary contributions (if any) that have been made to political parties: None	
Principle 8	
<ul> <li>1. Social impact assessments of your business operations conducted</li> <li>a) Number completed in the year: None</li> <li>b) Number conducted by an independent external agency: None</li> </ul>	<ul> <li>1. With respect to social impact assessments</li> <li>a) Results made available in the public domain: None</li> <li>b) Details of any actions taken to mitigate any negative social impacts (100 words): N/A</li> </ul>
2. Examples of products, technologies, processes or programmes (up to three) that contribute to the benefit of the vulnerable and marginalised sections of society: We partnered with the Concern India Foundation to support education, health and community development, and Nature Mates Nature Club to support ecological restoration of Sundarbans as part of our CSR Initiatives.	2. Number benefitting from such beneficial products, technologies or processes: Not tracked

Essential Indicators	Leadership Indicators
Principle 8	
3. With respect to projects during the year for which R&R is applicable: N/A	3. With respect to projects during the year for which R&R is applicable  a) Was the R&R package developed in consultation with project affected people: N/A  b) Information on gross amounts made available in the public domain: N/A
4. Grievances/complaints received from local community: None	4. Channels/platforms used to communicate information regarding resolution of grievances/complaints from communities: N/A
5. Details of investments (top three by value) in regions which are underdeveloped (100 words): N/A	5. Examples (up to three) of economic and social value addition in these underdeveloped regions (100 words): N/A
6. Examples of goods and services (up to 3) that incorporate local traditional knowledge: N/A	6. Examples where benefits of this local traditional knowledge being used by the business are shared with the community: N/A
7. Details of adverse orders or judgements in intellectual property rights dispute related to traditional knowledge during the year (100 words): N/A	7. Number of beneficiaries covered under your CSR projects (as per Section 135 of Companies Act 2013), disaggregated by the vulnerable and marginalised group categories:  Not tracked presently
8. Summary of the key themes covered by CSR initiatives (as per Section 135 of Companies Act 2013) or linked to the CSR Policy of the business (100 words): Health, Education and Community Development (Concern India Foundation); Ecological Restoration (Nature Mates Natural Club)	8. Examples of how the impact of your community initiatives contribute to local and national development indicators: Not tracked presently

Essential Indicators	Leadership Indicators
Principle 9	
1. Examples (up to three) where adverse impacts of goods and services of your business have been raised in public domain: N/A	1. Corrective action taken on adverse impacts of goods and services of your business: N/A
by value of goods and services of the business that carry information about     a) Environmental and social parameters relevant the product: N/A     b) Safe and responsible usage: N/A	2. List of national/international product labels, certifications being used by the business: N/A
3. Number of consumer complaints in respect of data privacy: None	3. Channels/platforms where information on goods and services of the business can be accessed: <a href="mailto:ckinetics.com">ckinetics.com</a> , <a href="mailto:sustainabilityoutlook.in">sustainabilityoutlook.in</a> , <a href="mailto:ccarbon.info">ccarbon.info</a>
4. Number of consumer complaints in respect of advertising: None	4. Steps taken to inform and educate vulnerable and marginalised consumers about safe and responsible usage of products (100 words): N/A
5. Number of consumer complaints in respect of delivery of essential service: None	5. On complaints received in respect of data privacy and advertising, indicate what corrective actions were taken to ensure that these do not get repeated (100 words): N/A
	6. Processes in place to inform consumers of any risk of disruption/discontinuation of essential services (100 words): N/A



To know more about how cKinetics can help your organization improve bottomlines and meet environmental targets, visit <a href="www.ckinetics.com">www.ckinetics.com</a> or write to us at <a href="contact@cKinetics.com">contact@cKinetics.com</a>

